

Sterling Commerce Education Services Master Schedule



The Education Services Master Schedule lists the publicly scheduled courses for each Sterling Commerce product, organized by region and then by product family offered in the region.

The costs, locations, and dates are current as of **March 15, 2010**, but are subject to change. Please go to <http://education.sterlingcommerce.com/> for the most current course information.

Questions? Refer to the following table for contact information:

Location	Education Email	Education Telephone
North America	educational_services@stercomm.com	+1 800-677-3342 or +1 469-524-2027
South America	education_brasil@stercomm.com	+55 (11) 5508-3700
Asia Pacific (except Australia & India)	education_asia@stercomm.com	+65 6549 5222
Australia	education_australia@stercomm.com	+61-2-9966-2500
India	EducationServices_India@stercomm.com	+91 80 41856745
EMEA (except Germany)	education_europe@stercomm.com	+44 20 8867 8222
Germany	sc_germany_training@stercomm.com	+49 211 43848 0

Table of Contents

- North America 1
 - Sterling Integrator Courses 1
 - Connect Courses..... 2
 - Gentran:Server for iSeries Courses 2
 - Gentran:Basic for zSeries Courses..... 2
 - Gentran:Server for Windows Courses 3
 - Gentran:Server for UNIX Courses..... 3
 - Gentran:Director Courses 4
 - Multi-Channel Selling Courses 4
 - Multi-Channel Fulfillment Courses 5

- Asia Pacific Operations 6
 - Sterling Integrator Courses..... 6
 - Multi-Channel Selling Courses 6
 - Multi-Channel Fulfillment Courses 6

- Europe, Middle East, Africa: NER 8
 - Sterling Integrator Courses..... 8
 - Connect Courses..... 8
 - Multi-Channel Fulfillment Courses 8

- Europe, Middle East, Africa: CER..... 10
 - Sterling Integrator Courses 10
 - Connect Courses..... 10

North America

Sterling Integrator Courses

Course	Course #	Duration	Price	Location	Dates Offered
Electronic Commerce Essentials (WebCast)	010-W	½ day	\$595	Live Webcast	3/29/2010 4/19/2010 5/10/2010 5/31/2010 6/21/2010
XML Essentials (WebCast)	040-W	½ day	\$595	Live Webcast	3/30/2010 4/20/2010 5/11/2010 6/2/2010 6/22/2010
Data Mapping & EDI Processing	936	5 days	\$3,975	Virtual Class Ann Arbor, MI Dublin, OH	3/22/2010 to 3/26/2010 5/3/2010 to 5/7/2010 6/14/2010 to 6/18/2010
Fundamentals	915	5 days	\$3,975	Virtual Class Ann Arbor, MI Virtual Class Dublin, OH	3/15/2010 to 3/19/2010 4/26/2010 to 4/30/2010 5/17/2010 to 5/21/2010 6/7/2010 to 6/11/2010
Sterling File Gateway	939	2 days	\$1,590	Virtual Class	5/12/2010 to 5/13/2010
Sterling Integrator Clustering: Practical Applications	932-W	1 day	\$795	Live Webcast	4/21/2010
Communications: AS2	935-W	½ day	\$595	Live Webcast	4/20/2010
Communications: FTP	933-W	½ day	\$595	Live Webcast	4/22/2010
Sterling Secure Proxy	060	3 days	\$2,385	Dublin, OH	4/27/2010 to 4/29/2010

North America

Connect Courses

Course	Course #	Duration	Price	Location	Dates Offered
Electronic Commerce Essentials (WebCast)	010-W	½ day	\$595	Live Webcast	3/29/2010 4/19/2010 5/10/2010 5/31/2010 6/21/2010
Connect:Direct for Windows Fundamentals	607	3 days	\$2,385	Ann Arbor, MI	3/30/2010 to 4/1/2010 5/31/2010 to 6/3/2010
Connect:Direct for UNIX Fundamentals	603	3 days	\$2,385	Ann Arbor, MI	5/25/2010 to 5/27/2010

Gentran:Server for iSeries Courses

Course	Course #	Duration	Price	Location	Dates Offered
Electronic Commerce Essentials (WebCast)	010-W	½ day	\$595	Live Webcast	3/29/2010 4/19/2010 5/10/2010 5/31/2010 6/21/2010
Mapping and Translation	110	4 days	\$3,180	Irving, TX	5/11/2010 to 5/14/2010

Gentran:Basic for zSeries Courses

Course	Course #	Duration	Price	Location	Dates Offered
Electronic Commerce Essentials (WebCast)	010-W	½ day	\$595	Live Webcast	3/29/2010 4/19/2010 5/10/2010 5/31/2010 6/21/2010
Mapping and Translation	210	4 days	\$3,180	Irving, TX Irving, TX	3/30/2010 to 4/2/2010 6/28/2010 to 7/1/2010

North America

Gentran:Server for Windows Courses

Course	Course #	Duration	Price	Location	Dates Offered
Electronic Commerce Essentials (WebCast)	010-W	½ day	\$595	Live Webcast	3/29/2010 4/19/2010 5/10/2010 5/31/2010 6/21/2010
XML Essentials (WebCast)	040-W	½ day	\$595	Live Webcast	3/30/2010 4/20/2010 5/11/2010 6/2/2010 6/22/2010
Mapping and Translation	415	4 days	\$3,180	Dublin, OH Irving, TX	4/6/2010 to 4/9/2010 6/1/2010 to 6/4/2010
Advanced Solutions	430	3 days	\$2,385	Irving, TX	4/21/2010 to 4/23/2010

Gentran:Server for UNIX Courses

Course	Course #	Duration	Price	Location	Dates Offered
Electronic Commerce Essentials (WebCast)	010-W	½ day	\$595	Live Webcast	3/29/2010 4/19/2010 5/10/2010 5/31/2010 6/21/2010
XML Essentials (WebCast)	040-W	½ day	\$595	Live Webcast	3/30/2010 4/20/2010 5/11/2010 6/2/2010 6/22/2010
Application Integration Mapping and Translation	513	4 days	\$3,180	Ann Arbor, MI Virtual Class	3/15/2010 to 3/18/2010 5/17/2010 to 5/20/2010



North America

Gentran:Director Courses

Course	Course #	Duration	Price	Location	Dates Offered
Electronic Commerce Essentials (WebCast)	010-W	½ day	\$595	Live Webcast	3/29/2010 4/19/2010 5/10/2010 5/31/2010 6/21/2010
XML Essentials (WebCast)	040-W	½ day	\$595	Live Webcast	3/30/2010 4/20/2010 5/11/2010 6/2/2010 6/22/2010
Fundamentals	310	2 days	\$1,590	Irving, TX	3/22/2010 to 3/23/2010
Gentran:Director Pro Application Integration	311	3 days	\$2,385	Irving, TX	3/24/2010 to 3/26/2010
Gentran:Director Pro Advanced Integration Solutions	330	3 days	\$2,385	Irving, TX	4/21/2010 to 4/23/1020

Multi-Channel Selling Courses

Course	Course #	Duration	Price	Location	Dates Offered
Configurator Fundamentals	1830	2 days	\$1,590	Virtual Class	3/29/2010 to 3/30/2010
Advanced Configurator Workshop	1850	3 days	\$2,385	Virtual Class	3/31/2010 to 4/2/2010

North America

Multi-Channel Fulfillment Courses

Course	Course #	Duration	Price	Location	Dates Offered
Supply Chain Concepts (Tutorial)	1100-T	5 hours	\$550	Self-Paced Tutorial	Always Available
Configuring the Sterling Distributed Order Management Solution (DOM)	1210	5 days	\$3,975	Virtual Class Lowell, MA	3/22/2010 to 3/26/2010 3/29/2010 to 4/2/2010
Extending the Application (ETA)	1400	4 days	\$3,180	Lowell, MA Lowell, MA Virtual Class	3/29/2010 to 4/1/2010 4/5/2010 to 4/8/2010 4/20/2010 to 4/23/2010
Configuring the Sterling Call Center and Store Application (Tutorial)	1270-T	4 hours	\$550*	Self-Paced Tutorial	Always Available
Configuring the Sterling RCP Interface (Tutorial)	1260-T	3 hours	\$550	Self-Paced Tutorial	Always Available
Configuring the Supply Chain Visibility Application (Tutorial)	1145-T	2 hours	\$275*	Self-Paced Tutorial	Always Available
Extending and Customizing Rich Client Applications (Tutorial)	1460-T	4 hours	\$550	Self-Paced Tutorial	Always Available
Managing Customer Orders (Tutorial)	1275-T	3 hours	\$550	Self-Paced Tutorial	Always Available
Managing Delivery and Services Scheduling (Tutorial)	1220-T	4 hours	\$550	Self-Paced Tutorial	Always Available
Monitoring an Inbound Supply Chain (Tutorial)	1160-T	2 hours	\$275	Self-Paced Tutorial	Always Available
Performing Daily Warehouse Tasks (Tutorial)	1300-T	6 hours	\$550	Self-Paced Tutorial	Always Available
Printing Labels and Documents (Tutorial)	1450-T	2 hours	\$275	Self-Paced Tutorial	Always Available
Processing Payments and Generating Invoices (Tutorial)	1230-T	3.5 hours	\$550	Self-Paced Tutorial	Always Available
Sterling Supply Chain Applications 7.5 New Features (Tutorial)	1150-T	4 hours	\$550	Self-Paced Tutorial	Always Available
Sterling Supply Chain Applications 7.9 New Features (Tutorial)	1240-T	4 hours	\$550	Self-Paced Tutorial	Always Available
Sterling Supply Chain Applications 7.11 New Features (Tutorial)	1155-T	4 hours	\$550	Self-Paced Tutorial	Always Available
Sterling WMS Application, Release 7.5 New Features (Tutorial)	1156-T	1 hour	\$275	Self-Paced Tutorial	Always Available
TMS v6.3 New Features (Recorded Web-Cast)	1980-W	1 hour	No Charge	Recorded Webcast	Always Available
Transportation Management System: Analysis (Tutorial)	1920-T	4 hours	\$550	Self-Paced Tutorial	Always Available
Transportation Management System: Carrier Basics (Tutorial)	1900-T	4 hours	\$550	Self-Paced Tutorial	Always Available
Transportation Management System: Execution (Tutorial)	1910-T	4 hours	\$550	Self-Paced Tutorial	Always Available
Viewing the Activity Report in a 3PL Warehouse (Tutorial)	1330-T	1.5 hours	\$275	Self-Paced Tutorial	Always Available
Transportation Management System: Settlement (Tutorial)	1940-T	4 hours	\$550	Self-Paced Tutorial	Always Available



Asia Pacific Operations

Sterling Integrator Courses

Course	Course #	Duration	Price	Location	Dates Offered
Data Mapping & EDI Processing	936	5 days	Rs80,000	Bangalore, India	3/29/2010 to 4/2/2010
Fundamentals	915	5 days	Rs80,000	Bangalore, India	3/22/2010 to 3/26/2010

Multi-Channel Selling Courses

Course	Course #	Duration	Price	Location	Dates Offered
Partner Fundamentals	1840	5 days	Rs80,000	Bangalore, India	3/15/2010 to 3/19/2010

Multi-Channel Fulfillment Courses

Course	Course #	Duration	Price	Location	Dates Offered
Supply Chain Concepts (Tutorial)	1100-T	5 hours	Rs11,040	Self-Paced Tutorial	Always Available
Configuring the Sterling Call Center and Store Application (Tutorial)	1270-T	4 hours	Rs11,040	Self-Paced Tutorial	Always Available
Configuring the Sterling RCP Interface (Tutorial)	1260-T	3 hours	Rs11,040	Self-Paced Tutorial	Always Available
Configuring the Supply Chain Visibility Application (Tutorial)	1145-T	2 hours	Rs5,600	Self-Paced Tutorial	Always Available
Extending the Application	1400	4 days	Rs64,000	Bangalore, India	3/17/2010 to 3/19/2010
Extending and Customizing Rich Client Applications (Tutorial)	1460-T	4 hours	Rs11,040	Self-Paced Tutorial	Always Available
Managing Customer Orders (Tutorial)	1275-T	3 hours	Rs11,040	Self-Paced Tutorial	Always Available
Managing Delivery and Services Scheduling (Tutorial)	1220-T	4 hours	Rs11,040	Self-Paced Tutorial	Always Available
Monitoring an Inbound Supply Chain (Tutorial)	1160-T	2 hours	Rs5,600	Self-Paced Tutorial	Always Available
Performing Daily Warehouse Tasks (Tutorial)	1300-T	6 hours	Rs11,040	Self-Paced Tutorial	Always Available
Printing Labels and Documents (Tutorial)	1450-T	2 hours	Rs5,600	Self-Paced Tutorial	Always Available
Processing Payments and Generating Invoices (Tutorial)	1230-T	3.5 hours	Rs11,040	Self-Paced Tutorial	Always Available
Sterling Supply Chain Applications 7.5 New Features (Tutorial)	1150-T	4 hours	Rs5,600	Self-Paced Tutorial	Always Available
Sterling Supply Chain Applications 7.9 New Features (Tutorial)	1240-T	4 hours	Rs5,600	Self-Paced Tutorial	Always Available
Sterling Supply Chain Applications 7.11 New Features (Tutorial)	1155-T	4 hours	Rs5,600	Self-Paced Tutorial	Always Available
Sterling WMS Application, Release 7.5 New Features (Tutorial)	1156-T	1 hour	Rs5,600	Self-Paced Tutorial	Always Available

Course	Course #	Duration	Price	Location	Dates Offered
TMS v6.3 New Features (Recorded Web-Cast)	1980-W	1 hour	No Charge	Recorded Webcast	Always Available
Transportation Manangement System: Analysis (Tutorial)	1920-T	4 hours	Rs11,040	Self-Paced Tutorial	Always Available
Transportation Manangement System: Carrier Basics (Tutorial)	1900-T	4 hours	Rs11,040	Self-Paced Tutorial	Always Available
Transportation Manangement System: Execution (Tutorial)	1910-T	4 hours	Rs11,040	Self-Paced Tutorial	Always Available
Viewing the Activity Report in a 3PL Warehouse (Tutorial)	1330-T	1.5 hours	Rs5,600	Self-Paced Tutorial	Always Available
Transportation Management System: Settlement (Tutorial)	1940-T	4 hours	Rs11,040	Self-Paced Tutorial	Always Available

Europe, Middle East, Africa: NER

Great Britain, Ireland, Denmark, Sweden, Norway, Finland, and Netherlands

Sterling Integrator Courses

Course	Course #	Duration	Price	Location	Dates Offered
Administration and Tuning	931	3 days	£1,380	Uxbridge, England	4/12/2010 to 4/15/2010
Advanced Business Process Modeling	923	2 days	£920	Uxbridge, England	4/15/2010 to 4/16/2010
Data Mapping and EDI Processing EDI-FACT Edition	936	5 days	£2,300	Uxbridge, England	5/17/2010 to 5/21/2010
Fundamentals EDIFACT Edition	915	5 days	£2,300	Uxbridge, England	4/26/1020 to 4/30/2010

Connect Courses

Course	Course #	Duration	Price	Location	Dates Offered
Connect:Direct for Window Fundamentals	604	3 days	£1,380	Uxbridge, England	5/11/2010 to 5/13/2010
Connect:Direct for UNIX Fundamentals	603	3 days	£1,380	Uxbridge, England	6/1/2010 to 6/3/2010

Multi-Channel Fulfillment Courses

Course	Course #	Duration	Price	Location	Dates Offered
Supply Chain Concepts (Tutorial)	1100-T	5 hours	£300	Self-Paced Tutorial	Always Available
Configuring the Sterling Distributed Order Management Solution (DOM)	1210	5 days	£2,300	Uxbridge, England	7/12/2010 to 7/16/2010
Extending the Application	1400	4 days	£1,840	Uxbridge, England	7/27/2010 to 7/30/2010
Configuring the Sterling Call Center and Store Application (Tutorial)	1270-T	4 hours	£300	Self-Paced Tutorial	Always Available
Configuring the Sterling RCP Interface (Tutorial)	1260-T	3 hours	£300	Self-Paced Tutorial	Always Available
Configuring the Supply Chain Visibility Application (Tutorial)	1145-T	2 hours	£150	Self-Paced Tutorial	Always Available
Extending and Customizing Rich Client Applications (Tutorial)	1460-T	4 hours	£300	Self-Paced Tutorial	Always Available
Managing Customer Orders (Tutorial)	1275-T	3 hours	£300	Self-Paced Tutorial	Always Available
Managing Delivery and Services Scheduling (Tutorial)	1220-T	4 hours	£300	Self-Paced Tutorial	Always Available
Monitoring an Inbound Supply Chain (Tutorial)	1160-T	2 hours	£150	Self-Paced Tutorial	Always Available
Performing Daily Warehouse Tasks (Tutorial)	1300-T	6 hours	£300	Self-Paced Tutorial	Always Available
Printing Labels and Documents (Tutorial)	1450-T	2 hours	£150	Self-Paced Tutorial	Always Available
Processing Payments and Generating Invoices (Tutorial)	1230-T	3.5 hours	£300	Self-Paced Tutorial	Always Available

Course	Course #	Duration	Price	Location	Dates Offered
Sterling Supply Chain Applications 7.5 New Features (Tutorial)	1150-T	4 hours	£150	Self-Paced Tutorial	Always Available
Sterling Supply Chain Applications 7.9 New Features (Tutorial)	1240-T	4 hours	£150	Self-Paced Tutorial	Always Available
Sterling Supply Chain Applications 7.11 New Features (Tutorial)	1155-T	4 hours	£150	Self-Paced Tutorial	Always Available
Sterling WMS Application, Release 7.5 New Features (Tutorial)	1156-T	1 hour	£150	Self-Paced Tutorial	Always Available
TMS v6.3 New Features (Recorded Web-Cast)	1980-W	1 hour	No Charge	Recorded Webcast	Always Available
Transportation Management System: Analysis (Tutorial)	1920-T	4 hours	£300	Self-Paced Tutorial	Always Available
Transportation Management System: Carrier Basics (Tutorial)	1900-T	4 hours	£300	Self-Paced Tutorial	Always Available
Transportation Management System: Execution (Tutorial)	1910-T	4 hours	£300	Self-Paced Tutorial	Always Available
Transportation Management System: Settlement (Tutorial)	1940-T	4 hours	£300	Self-Paced Tutorial	Always Available
Viewing the Activity Report in a 3PL Warehouse (Tutorial)	1330-T	1.5 hours	£150	Self-Paced Tutorial	Always Available

Europe, Middle East, Africa: CER

Germany, Austria, Switzerland (German speaking areas), and Liechtenstein

Sterling Integrator Courses

Course	Course #	Duration	Price	Location	Dates Offered
Data Mapping and EDI Processing EDI-FACT Edition	936	5 days	€2,450	Dusseldorf,Germany	5/17/2010 to 5/21/2010
Fundamentals	915	5 days	€2,450	Dusseldorf,Germany	4/26/1020 to 4/30/2010

Connect Courses

Course	Course #	Duration	Price	Location	Dates Offered
Connect:Direct for Windows Fundamentals	607	3 days	€1,470	Dusseldorf,Germany	5/4/2010 to 5/6/2010
Connect:Direct for UNIX Fundamentals	603	3 days	€1,470	Dusseldorf,Germany	4/20/2010 to 4/22/2010